

QUALITY MANAGEMENT SYSTEM

QUALITY POLICY DECLARATION

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The Top Management commits himself to implement a Quality Policy aimed at:

- the Customer care and the importance of meeting his demands (including expected ones even if unexpressed) as well as statutory and regulatory requirements;
- the continuous improvement of the Quality Management System effectiveness.

All activities of the organization are implemented to satisfy Customer needs, whether expressed or unexpressed, of which the Company becomes aware by monitoring continuously the achievement of Company own quality objectives or specific ones agreed upon with the Customer.

The continuous improvement of the Quality Management System effectiveness is achieved through the monitoring of the quality indicators defined for the activities of the organization, the control of the objectives achievement for the aforementioned activities and the implementation of preventive and corrective actions in case of outcomes below the expectations.

According to the above Quality Policy, the Top Management defines the quantifiable objectives relevant to the main activities and for all the functions within the organization, during the annual management review meetings.

The objectives are then communicated to all the staff of the Company.

Every year the Top Management reviews such objectives according to the results achieved during that year.

In order to ensure that the quality management processes are established and that the quality objectives are achieved, the Managing Director takes up himself the Top Management representative and appoints Mrs. Luciana Milesi as Quality Assurance Manager, in compliance with UNI EN ISO 9001:2015 and UNI EN ISO 3834-2:2021 requirements and according to the quality objectives defined above.

The Managing Director is responsible to arrange for all the resources (human and material), depending on the current assets of the Company budget.

Furthermore, the Managing Director takes on the task of Welder Supervisor, in order to ensure that UNI EN ISO 3834-2:2021 requirements are implemented and maintained, so that welders are provided with all necessary welding procedures or instructions to carry out and verify the production activities properly.

In his absence, such job is performed by the Mr. Egman Athos, Vice-Welder Supervisor,

Among the above mentioned objectives, the Top Management commits himself to define the quality objectives for all the functions within the organization and to inform the personnel accordingly.

In the end, the Top Management undertakes to review both the quality objectives applicable to the whole organization and the ones for each function, during the annual management review meetings, according to the results achieved during the year.

This document will be delivered to the personnel during a plenary meeting which will coincide with its standing exhibition in the hall of the Company.

Lenna, 06/10/2022

Managing Director